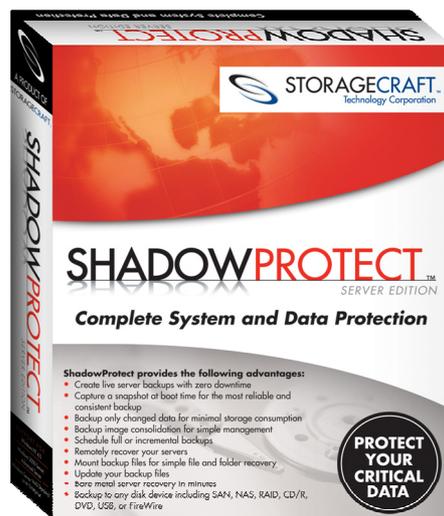


GUIDE D'INSTALLATION RAPIDE ET D'UTILISATION

SHADOWPROTECT™ SERVER EDITION



Quels sont les avantages de ShadowProtect Server Edition?

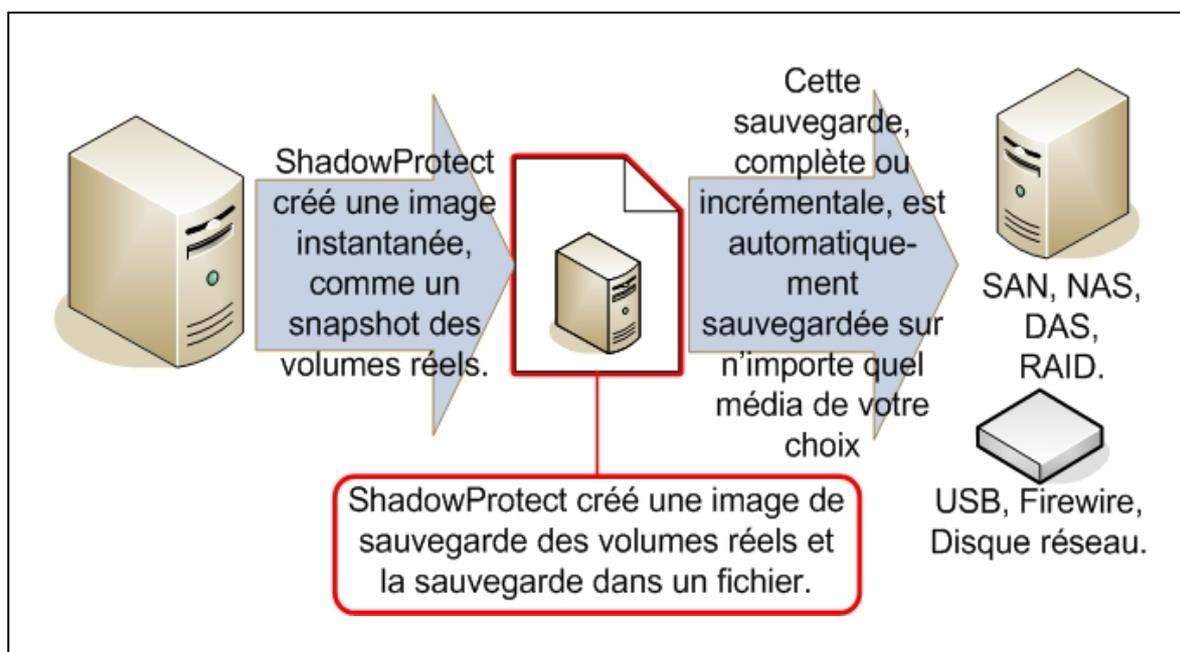
ShadowProtect Server Edition effectue une copie exacte du serveur (comprenant le système d'exploitation, les applications, les paramètres systèmes et personnels) ainsi que des fichiers pendant que vous travaillez.

ShadowProtect Server Edition permet d'accéder aux fichiers pour les restaurer ou mettre à jour les sauvegardes. Vous pouvez effectuer vos sauvegardes sur n'importe quel support, dont les disques réseaux, SAN, NAS, ISCSI, SCSI, USB ou FireWire. ShadowProtect Server Edition assure ainsi une restauration à partir d'un emplacement local ou distant.

Principe de fonctionnement de ShadowProtect Server

ShadowProtect Server utilise une technologie avancée réalisant des *snapshots* du ou des volumes, combinée à des images du disque (au niveau des secteurs) pour réaliser des sauvegardes complètes, incrémentales ou différentielles de vos serveurs, sans en arrêter l'exploitation.

Grâce au CD-ROM bootable ShadowProtect, vous pouvez effectuer des sauvegardes de vos disques, qu'ils soient dotés de partitions Windows ou non, ou même effectuer des restaurations bare metal en quelques minutes.



Configuration minimale

Système d'exploitation: Windows 2000 Server/2003
Processeur: 133MHz ou supérieur
RAM: 128Mo
Installation : 10Mo d'espace disque libre
Lecteur de CD/DVDROM

Installation de ShadowProtect Server

Depuis le CD ROM

Insérer le CD ROM dans votre lecteur puis cliquez sur le fichier **Setup.exe**

Depuis l'installateur téléchargé

Cliquez sur le fichier **ShadowProtectServer.exe**

1. Cliquez sur **Next**
2. Cliquez sur **Next** pour démarrer l'installation
3. Lisez et approuvez les conditions de licence, puis cliquez sur **Next**
4. Entrez vos nom et coordonnées puis cliquez sur **Next**
5. Choisissez le répertoire d'installation. Utilisez le bouton **Browse** pour définir un dossier spécifique.
6. Cliquez sur **Next**
7. Cliquez sur **Next** pour confirmer l'installation
8. Une fois l'installation terminée, cliquez sur le bouton **Close**

Activation de ShadowProtect Server

Vous devez activer votre logiciel ShadowProtect Server à l'aide d'une clef d'enregistrement. Votre version expirera sous 15 jours dans le cas contraire.

1. Depuis l'interface ShadowProtect Server, cliquez sur **Help > Activate**
2. Choisissez ensuite l'option **Manual**
3. Entrez votre nom, le numéro de série du logiciel et la clef d'activation
4. Cliquez sur **OK**

Prise en main de ShadowProtect Server

Effectuer une sauvegarde

1. Depuis l'écran principal, cliquez sur **Schedule BackUp**, puis sur **Next**
2. Choisissez le volume à sauvegarder et cliquez sur **Next**
3. Choisissez la destination et cliquez sur **Next**
4. Choisissez la planification et cliquez sur **Next**
5. Choisissez le nombre de sauvegardes à conserver et cliquez sur **Next**
6. Choisissez les options (cryptage, compression, etc.) et cliquez sur **Next**
7. Vérifiez et validez le récapitulatif et cliquez sur **Finish**
8. Votre tâche est alors ajoutée à la liste, un simple clic droit permet de définir le type de sauvegarde (complète, incrémentale ou différentielle)
9. Appuyez sur le bouton ► pour démarrer la sauvegarde.

Restaurer une sauvegarde depuis Windows ou depuis le CDROM fournit

1. Depuis l'écran principal, cliquez sur **Restore Volume**, puis sur **next**
2. Choisissez l'image à restaurer grâce au bouton **Browse**
3. Vérifiez le contenu de l'image et cliquez sur **Next**
4. Choisissez l'emplacement où sera restaurée l'image et cliquez sur **Next**
5. Choisissez si vous souhaitez restaurer le MBR, les secteurs cachés (**Hidden track**) et si la partition restaurée doit être active et cliquez sur **Next**
6. Vérifiez que les informations sont correctes et cliquez sur **finish** pour démarrer la restauration

Pour effectuer une restauration depuis le CDROM:

Insérez le CDROM dans votre ordinateur, puis redémarrer l'ordinateur afin de lancer l'environnement de restauration au démarrage. Ce dernier offre la même interface que le logiciel sous Windows et permet une restauration Bare Metal.

Descriptif des options et autres fonctionnalités

Visualiser le contenu d'une sauvegarde

Pour visualiser le contenu d'une sauvegarde cliquez sur **Browse or Restore Files Wizard** puis sur **Next**.

1. Cliquez sur **Browse** pour choisir l'image à visualiser, puis sur **Next** une fois cette dernière choisie
2. Choisissez ensuite le lecteur logique à assigner à cette image ainsi que son nom. Vous pouvez aussi définir si l'image est en lecture seule (**Read-Only**). Cliquez ensuite sur **Next**
3. Vérifiez les informations présentes et cliquez sur **Finish** pour afficher l'image.

Démonter une sauvegarde montée en lecteur logique

1. Pour démonter une sauvegarde montée en lecteur logique, cliquez sur **Dismount Backup Image**, puis sur **Next**
2. Choisissez l'image à démonter et cliquez sur **Next**
3. Vérifiez les informations proposées et cliquez sur **Finish**

Trois types de sauvegarde disponibles

Full (complète) : Ce type d'image sauvegarde une image disque à un instant T. Cette sauvegarde ne dépend pas d'un autre fichier

Incremental (Incrémentale) : Seul les changements sur le volume depuis la dernière sauvegarde sont pris en compte. Chaque sauvegarde incrémentale est dépendante des sauvegardes antérieures ainsi que de l'image complète (full) originale. Cette méthode de sauvegarde rapide ne requiert que peu d'espace disque, considérant qu'elle ne prend en compte que les secteurs modifiés.

Differential (Différentielle) : Seul les changements par rapport à une autre image sauvegarde sont pris en compte. Une sauvegarde différentielle se fait en comparaison avec une image complète (Full). Une sauvegarde différentielle s'effectue dans un laps de temps similaire à une sauvegarde complète (full) mais ne requiert que peu d'espace disque, considérant qu'elle ne prend en compte que les secteurs modifiés par rapport au fichier image comparé.

INFORMATIONS RELATIVES AU CONTRAT DE LICENCE D'UTILISATION DU LOGICIEL

Lisez le contrat avant d'utiliser votre logiciel ShadowProtect Server Edition. Le logiciel est fourni selon les termes d'un accord de licence et ne peut être utilisé qu'en conformité avec les termes de cet accord.

LE CONTRAT DE LICENCE ("Licence") est passé entre StorageCraft, ("Concédant") et la partie qui souscrit la Licence ("Vous") selon les termes et conditions exposés en détails dans le contrat de licence d'utilisation affiché lors de l'installation du produit.

L'utilisateur s'engage à accepter l'ensemble des termes et conditions cités et exposés en détails dans le contrat de licence d'utilisation affiché à l'installation du produit.

Contact du Support:

Tel.: 0 826 020 282 (coût de l'appel : 0,15 € TTC par minute)

Courriel: support@storagecraft.fr



ATHENA Global Services

Importateur exclusif en France de StorageCraft

www.athena-gs.com

www.StorageCraft.fr

Ce guide faisant l'objet de mises à jour régulières en fonction des évolutions de ShadowProtect Server Edition, la dernière version actualisée du guide d'installation complet est toujours disponible en téléchargement sur notre site Internet.

Copyright © 2007 StorageCraft. Tous droits réservés.

Aucune partie de ce document ne peut être reproduite ou transmise, sous aucune forme ou aucun moyen électronique ou mécanique, pour une quelconque utilisation, sans la permission écrite de StorageCraft. Les informations contenues dans ce document peuvent faire l'objet de modifications sans avertissement préalable.

STORAGECRAFT TECHNOLOGY CORPORATION™
END-USER LICENSE AGREEMENT FOR
SHADOWPROTECT SERVER EDITION 2.0™
AND SHADOWPROTECT DESKTOP EDITION 2.0™

PLEASE READ THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT CAREFULLY BEFORE ACCEPTING THE LICENSE OR USING THE SOFTWARE. STORAGECRAFT TECHNOLOGY CORPORATION ("LICENSOR"), IS WILLING TO LICENSE THE SOFTWARE TO YOU AS THE INDIVIDUAL, THE COMPANY, OR THE LEGAL ENTITY THAT WILL BE UTILIZING THE SOFTWARE (REFERENCED BELOW AS "LICENSEE") ONLY ON THE CONDITION THAT YOU ACCEPT ALL OF THE TERMS OF THIS LICENSE. THIS LICENSE IS A LEGAL AND ENFORCEABLE CONTRACT BETWEEN LICENSEE AND LICENSOR. BY OPENING THIS PACKAGE, BREAKING THE SEAL, CLICKING THE "I AGREE BUTTON" OR OTHERWISE INDICATING ASSENT BY INSTALLING, LOADING, USING OR RETAINING THE SOFTWARE, YOU ACCEPT THIS LICENSE AND AGREE TO ALL THE TERMS AND CONDITIONS OF THIS LICENSE. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS, DO NOT OPEN THE PACKAGE OR BREAK THE SEAL OR OTHERWISE INDICATE REFUSAL BY CLICKING THE "I DO NOT AGREE" BUTTON, MAKE NO USE OF THE SOFTWARE, AND CONTACT LICENSOR'S CUSTOMER SERVICE FOR INFORMATION ON HOW TO OBTAIN A REFUND OF THE LICENSE FEE PAID AND FOR INSTRUCTIONS ON RETURNING THE SOFTWARE AND DOCUMENTATION AT ANY TIME DURING THE THIRTY (30) DAY PERIOD FOLLOWING THE DATE OF YOUR LICENSE FEE PAYMENT. IF LICENSEE INSTALLS OR OTHERWISE USES THE SOFTWARE UNDER ANY TRIAL, EVALUATION OR PURCHASE TRANSACTION, LICENSEE'S CONDUCT CONSTITUTES ACCEPTANCE OF THIS LICENSE AND LICENSEE WILL BE BOUND BY ALL OF ITS TERMS AND CONDITIONS. LICENSEE MAY ACCESS LICENSOR'S WEB SITE AT WWW.STORAGECRAFT.COM/LEGAL/ TO DOWNLOAD AND PRINT A COPY OF THIS LICENSE FOR LICENSEE'S FILES.

This License is made and entered into by and between StorageCraft Technology Corporation of 180 West Election Road, Draper, UT 84020 USA ("Licensor") and Licensee, the party that has paid the license fee and accepted this License. The Licensor and Licensee are hereinafter, at times, jointly referred to as "the Parties." The Effective Date of this License is the date on which Licensee has both paid the applicable license fee and accepted this License.

Section 1 Definitions

1.1. "Archival Purposes" means the creation and confidential storage by Licensee of a single copy of the Software for use by Licensee only in the event that the original licensed copy fails to function properly. Archival use does not include simultaneous use of the original licensed copy and the archival copy.

1.2. "Server Operating System" means any broadly released Microsoft operating system intended for desktop computers including but not limited to: Windows 2000 Professional, Windows XP Home Edition and Windows XP Professional

1.3. "Desktop Virtual Machine" means any environment created by an emulator, where software is used to emulate a machines hardware and Desktop Operating System for the end user. VMware® and Virtual PC are examples of software that provide virtual machines. An example of a Desktop Virtual Machine is VMware running Windows XP operating system.

1.4. "Documentation" means all on-line help files or written instruction manuals regarding the Use of the Software.

1.5. "Original Copy" means the single copy of the Software provided to Licensee in conjunction with this License.

1.6. "Physical System" means an actual hardware system supported by an installed operating system, and the hardware is not emulated as in a virtual machine.

1.7. "Server Operating System" means any broadly released Microsoft operating system intended for server computers including but not limited to: Windows 2000 and Windows Server 2003.

1.8. "Server Virtual Machine" means any environment created by an emulator, where software is used to emulate a machines hardware and Server Operating System for the end user. VMware and Virtual PC are examples of software that provide virtual machines. An example of a Server Virtual Machine is VMware running Windows Server 2003 operating system.

1.9. "Software" means the copyrighted products licensed under this License to Licensee consisting of ShadowProtect Desktop Edition 2.0 or ShadowProtect Server Edition 2.0 depending on the specific product that is licensed.

1.10. "Volume License Certificate" means a license certificate issued by Licensor authorizing the Licensee to install and use multiple copies of the Software in such numbers as authorized by the certificate.

Section 2 Proprietary Rights

This is a license and not a sale. The Software and Documentation are proprietary products of Licensor and are protected under United States copyright laws and international treaty provisions and nothing in this License constitutes a waiver of Licensor's rights under U.S. or international copyright law or any other law. Ownership of the Software and Documentation and all copies, modifications, translations, and merged portions thereof shall at all times remain with Licensor, including all copyrights, patent rights, trade secret rights, trademarks and other intellectual property rights therein. Licensee's rights to use the Software are specified in this License and Licensor retains all rights not expressly granted to Licensee in this License. All copies of the Software and Documentation authorized hereunder are to be used solely for backup or archival purposes and must contain the same proprietary notices that appear on and in the Software and Documentation.

This License governs any upgrades, releases, revisions, or enhancements to the Software that the Licensor may furnish to the Licensee.

Section 3 Grant of License

Licensee is granted a non-exclusive, non-transferable license to use the Software and its Documentation subject to the specific license transaction and its rights and limitations applicable to each version of the license as described below and specifically including the License restrictions provided in Section 4 of this License. This License authorizes the Licensee to use the Software on a single computer. If the License pertains to ShadowProtect Server Edition and Licensee has not acquired a Volume License Certificate, the Software may only be used on a single computer running a Server Operating System. If Licensee has acquired a Volume License Certificate for ShadowProtect Server Edition, then Licensee is authorized to install and operate the Software on as many computers running a Server Operating System as the Volume License Certificate authorizes. If the License pertains to ShadowProtect Desktop Edition and the Licensee has not acquired a Volume License Certificate, the Software may only be used on a single computer running a Desktop Operating System. If Licensee has acquired a Volume License Certificate for ShadowProtect Desktop Edition, then Licensee is authorized to install and operate the Software on as many computers running a Desktop Operating System as the Volume License Certificate authorizes.

(i) Full Desktop License – a fully paid worldwide, perpetual and revocable license to use the Software on a Desktop Operating System. The Full version of the Software may be acquired by the Licensee either by purchase of a packaged boxed version or by download from Licensor's webstore or one of Licensor's reseller partners.

(ii) Full Server License – a fully paid worldwide, perpetual and revocable license to use the Software on a Server Operating System. The Full version of the Software may be acquired by the Licensee either by purchase of a packaged boxed version or by download from Licensor's webstore or one of Licensor's reseller partners.

(iii) Evaluation License – a license that entitles the Licensee to use all features of the Full license and includes the StorageCraft Recovery Environment. This license is provided to the Licensee for evaluation purposes for the specific evaluation period allowed by the Software. The Software will provide Licensee with advance notice of the expiration of the Software before that event occurs. This License may not be copied, distributed or resold. The Evaluation version of the Software may be acquired by the Licensee based on a pre-qualified transaction of a packaged boxed version or by download from Licensor's web site or one of Licensor's reseller partners.

(iv) Trial License – Equivalent of the evaluation license without the StorageCraft Recovery Environment. The Trial version of the Software may be acquired by the Licensee by download from Licensor's web site or a download provider authorized by Licensor.

(v) Not for Resale ("NFR") License – This is a full license to use the Software provided for promotional purposes at no or reduced cost to Licensee. This license may not be copied, distributed or resold. The electronic delivery, packaging or media on which the NFR Software is provided is marked "NFR" or "Not For Resale." The NFR version of the Software may be acquired by the Licensee either as a packaged boxed version provided by Licensor or by download from Licensor's webstore or one of Licensor's reseller partners.

(vi) Full Desktop Virtual Machine License – This is a full license to use the Software on a virtual machine running a Desktop Operating System. This license does not authorize the Licensee to install and use the Software on a Physical ("not a Virtual Machine") system. With the exception that the use of the Software granted under this License is limited to a Desktop Virtual Machine, all other rights granted and limitations imposed on the Full Desktop License apply.

(vii) Full Server Virtual Machine License – This is a full license to use the Software on a virtual machine running a Server Operating System. This license does not authorize the Licensee to install and use the Software on a Physical ("not a Virtual Machine") system. With the exception that the use of the Software granted under this License is limited to a Server Virtual Machine, all other rights granted and limitations imposed on the Full Server License apply.

3.2. For the term of this License, Licensor grants to Licensee the right to: (a) to use the Software strictly in accordance with the terms of this License, (b) to copy the Software for backup or archival purposes provided that all titles, trademark symbols, copyright symbols and legends, and other proprietary markings are reproduced, and provided further that the archival copy is not used unless the original copy of the Software becomes inoperable or fails to function properly, (c) Licensee may transfer the rights granted to Licensee under this License on a permanent basis to another person or entity, provided that Licensee retains no copies of the Software and the transferee agrees, in writing, prior to such transfer, to the terms of this License. Any other attempt by Licensee to transfer the rights or obligations under this License will be null and void and will constitute a material breach of this License.

3.3. LICENSEE UNDERSTANDS AND AGREES THAT WITH RESPECT TO CERTAIN LICENSES COVERED BY THIS LICENSE ALL FUNCTIONALITY OF THE SOFTWARE WILL TIME OUT AND CEASE TO OPERATE AS GOVERNED BY THE LICENSE AND SOFTWARE. IN THE EVENT THAT THE SOFTWARE TIMES OUT AND CEASES TO OPERATE, LICENSOR SHALL HAVE NO RESPONSIBILITY TO PROVIDE SERVICE OR SUPPORT FOR THE SOFTWARE.

Section 4 License Restrictions

Licensee agrees that it will not, directly or through any parent, subsidiary, affiliate, agent or third party do any of the following with respect to the Software or Documentation licensed:

(i) use the Software or Documentation in violation of the terms of this License;

(ii) copy the Software or Documentation except as specifically authorized under this License;

(iii) permit concurrent use of any copy of the Software except as authorized by a Volume License Certificate;

(iv) sell, lease, license, sublicense or otherwise deal with any portion of the Software or Documentation;

(v) provide, lend, disclose, divulge or make available to, or permit use of the Software or Documentation by persons other than the Licensee without Licensor's prior written consent;

(vi) rent, lease, grant a security interest in, or otherwise transfer rights to, or possession of, the Software or any copy thereof;

(vii) use the Software in any service bureau or time sharing arrangement,

(viii) remove or alter any proprietary notices, labels or legends on any copy of the Software or Documentation;

(ix) ship or transmit (directly or indirectly) any copies of the Software or Documentation to any country or destination prohibited by the United States Government;

(x) reverse engineer, decompile, disassemble, modify, translate, make any attempt to discover the source code of the Software, or create derivative works from, employ or manipulate the Software;

(xi) use a Desktop Virtual Machine license or Server Virtual Machine license on a physical system.

Section 5 License Fee

5.1. License Fee. The following licenses require payment of the license fee established by Licensor or an authorized reseller of the Licensor: Full Desktop License, Full Server License, Full Desktop Virtual Machine License and Full Server Virtual Machine License. The following licenses do not require a payment of a license fee: Evaluation License, Trial License and Not For Resale ("NFR") License.

5.2. Upgrade License Fee. If an upgrade is offered by Licensor, Licensee shall be entitled to acquire such upgrade under the rights granted and limitations imposed by Licensor under such program. Licensor does not make any commitment to offer an upgrade to the Software.

5.3. Maintenance and Support Fee. This License does not provide Licensee with any rights to maintenance or support of the Licensed Software except for the Software support defined in Section 6. Maintenance and support in addition to the support granted in Section 6, is available by separate agreement with Licensor.

Section 6 Support

Licensee is entitled to the benefits of Licensor's support program in consideration for its payment of the license fee. Licensor's support program includes the following options, all of which can be accessed and used by Licensee:

- (i) E-mail;
- (ii) Support Form Request;
- (iii) Forum – Licensor moderated user forum;
- (iv) Knowledge Base – question and answer resource including frequently asked questions;

Section 7 Termination

This License is effective until terminated by Licensor pursuant to this Section. Licensee may terminate this License for convenience at any time. Licensor may terminate this License effective immediately by providing a notice to Licensee for breach of any provision in Section 3 and 4 or if Licensee breaches any other material provision of this License and does not cure the breach within twenty (20) days after receiving notice thereof from Licensor. Upon termination of this License, Licensee must cease use of and destroy all copies of the Software and Documentation.

Section 8 Limited Warranty

8.1. Limited Warranty. Licensor warrants that, for sixty (60) days after the date Licensee first acquired the Software from Licensor or its reseller, distributor or authorized representative, that the media on which the Software is provided will be free from defects in materials and workmanship under normal use. This warranty gives Licensee specific rights and Licensee may also have other rights that vary from state to state.

8.2. Licensee Remedies. Under the Limited Warranty provided in Section 8.1, the entire liability of Licensor and its dealers, distributors or authorized representatives and Licensee's exclusive remedy for any breach of the foregoing Limited Warranty shall be, at Licensor's option, either (i) return of the license fee paid for the license or (ii) replacement of the defective media on which the Software is contained, provided Licensee notifies Licensor of the nonconformance within the sixty (60) day warranty period. Licensee must return the defective media to Licensor or its dealer, distributor or authorized representative at Licensee's expense, together with a copy of Licensee's proof of payment of the license fee within the sixty (60) day warranty period. This Limited Warranty is void if the defect has resulted from alteration, abuse, damage or misapplication. Any replacement media will be warranted for the remainder of the original warranty period, or 30 days, whichever is longer.

Section 9 Disclaimer of Warranties

LICENSOR DOES NOT WARRANT THAT THE SOFTWARE WILL MEET LICENSEE'S REQUIREMENTS OR THAT IT'S OPERATION WILL BE UNINTERRUPTED OR ERROR-FREE. EXCEPT FOR EXPRESS WARRANTIES STATED IN THIS LICENSE, THE SOFTWARE IS PROVIDED "AS IS" AND ALL FAULTS AND THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFECT IS WITH LICENSEE. TO THE EXTENT ALLOWED BY LAW, LICENSOR AND ITS DEALERS, DISTRIBUTORS AND AUTHORIZED REPRESENTATIVES EXPRESSLY DISCLAIM ALL EXPRESS WARRANTIES NOT STATED HEREIN AND ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INTERFERENCE, NON-INFRINGEMENT OR ACCURACY. IF ANY IMPLIED WARRANTY IS NOT DISCLAIMED UNDER APPLICABLE LAW, THEN SUCH IMPLIED WARRANTY IS LIMITED TO 30 DAYS FROM THE DATE LICENSEE ACQUIRED THE SOFTWARE FROM LICENSOR OR ITS DEALERS, DISTRIBUTORS OR AUTHORIZED REPRESENTATIVES AND IS SUBJECT TO THE EXCLUSIVE REMEDY PROVISION SET FORTH IN SECTION 8.2. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE FOREGOING 30 DAY TIME LIMITATION ON IMPLIED WARRANTIES MAY NOT APPLY TO LICENSEE.

The Limited Warranty herein gives Licensee specific legal rights and Licensee may also have other legal rights which vary from state to state. Warranty inquiries may be sent to Licensor at: legal@storagecraft.com or to Legal Department, 180 West Election Road, Suite 230, Draper, Utah 84020, U.S.A.

Section 10 Limitation of Liability

THE LIABILITY OF LICENSOR AND THAT OF ITS DEALERS, DISTRIBUTORS AND AUTHORIZED REPRESENTATIVES TO LICENSEE FOR ANY LOSSES SHALL BE LIMITED TO DIRECT DAMAGES AND SHALL NOT EXCEED THE AMOUNT LICENSEE ORIGINALLY PAID FOR THE SOFTWARE AND IN NO EVENT SHALL LICENSOR OR ITS DEALERS, DISTRIBUTORS OR AUTHORIZED REPRESENTATIVES BE LIABLE TO LICENSEE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS), EVEN IF LICENSOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO LICENSEE.

Section 11 United States Government Restricted Rights.

RESTRICTED RIGHTS LEGEND. All Licensor products and documentation are commercial in nature. The software and software documentation are "Commercial Items", as that term is defined in 48 C.F.R. section 2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation", as such terms are defined in 48 C.F.R. section 252.227-7014(a)(5) and 48 C.F.R. section 252.227-7014(a)(1), and used in 48 C.F.R. section 12.212 and 48 C.F.R. section 227.7202, as applicable. Consistent with 48 C.F.R. section 12.212, 48 C.F.R. section 252.227-7015, 48 C.F.R. section 227.7202 through 227.7202-4, 48 C.F.R. section 52.227-14, and other relevant sections of the Code of Federal Regulations, as applicable, Licensor's Software and Documentation are licensed to United States Government end users with only those rights as granted to all other end users, according to the terms and conditions contained in this license.

Section 12 Compliance with Export Law

Certain Licensor products are subject to export controls by the U.S. Department of Commerce (DOC), under the Export Administration Regulations (EAR) (see www.bxa.doc.gov). Violation of U.S. law is strictly prohibited. Licensee agrees to comply with the requirements of the EAR and all applicable international, national, state, regional and local laws and regulations, including any applicable import and use restrictions. Licensor products are currently prohibited for export or re-export to Cuba, North Korea, Iran, Iraq, Libya, Syria and Sudan or to any country subject to applicable trade sanctions. Licensee agrees not to export, or re-export, directly or indirectly, any product to any country outlined in the EAR, nor to any person or entity on the DOC Denied Persons, Entities and Unverified Lists, the U.S. Department of State's Debarred List, or on the U.S. Department of Treasury's lists of Specially Designated Nationals, Specially Designated Narcotics Traffickers, or Specially Designated Terrorists. Furthermore, Licensee agrees not to export, or re-export, Licensor products to any military entity not approved under the EAR, or to any other entity for any military purpose, nor will Licensee sell any Licensor product for use in connection with chemical, biological, or nuclear weapons or missiles capable of delivering such weapons.

Section 13 Notices

All notices between the Parties shall be in writing and shall be deemed to have been given if personally delivered or sent by certified or registered mail (return receipt requested) or electronic facsimile to the addresses set forth as follows:

If to Licensor to: Legal Department StorageCraft Technology Corporation 180 West Election Road, Suite 230
Draper, UT 84020

If to Licensee to: To the last known address provided by Licensee to Licensor. Notices shall be deemed effective upon receipt.

Section 14 Microsoft® Windows® Preinstallation Environment License (Windows PE)

Licensor is a licensee under a license granted by Microsoft with respect to Microsoft Windows Preinstallation Environment software, including versions 2004 and 2005. The Microsoft License specifically requires the End User to accept the following terms and conditions not otherwise set out in this License:

(i) The Software is limited to use as a boot, diagnostic, disaster recovery, set up, restoration, emergency services, installation, test/or configuration utilities program, and is not for use as a general purpose operating system or as a substitute for a fully functional version of any operating system products.

(ii) THE SOFTWARE CONTAINS WINDOWS PE AND IT CONTAINS A SECURITY FEATURE THAT WILL CAUSE THE COMPUTER SYSTEM TO REBOOT WITHOUT PRIOR NOTIFICATION TO THE END USER AFTER 24 HOURS OF CONTINUOUS USE. THIS TIME-OUT FEATURE WILL RESET EACH TIME THE COMPONENT CONTAINING THE WINDOWS PREINSTALLATION ENVIRONMENT IS RELAUNCHED.

(iii) Any and all Microsoft and Microsoft affiliate's liability related to the Software are disclaimed in full and without condition.

(iv) All customer support issues will be handled solely by Licensor.

(v) End User (Licensee) is specifically prohibited from reverse engineering, decompiling, or disassembling Windows PE, except to the extent expressly permitted by applicable law.

(vi) End User (Licensee) is specifically informed that the Software is subject to U.S. export jurisdiction.

Section 15 Miscellaneous

15.1. Severability. If any provision of this License is unenforceable or invalid pursuant to any applicable law, such enforceability or invalidity will not render this License unenforceable or invalid as a whole, and such unenforceable or invalid provision will be changed and interpreted so as to best accomplish the objectives of such provision within the limits of applicable law or applicable court decisions.

15.2. Entire License. This License contains the entire License of the parties with respect to the subject matter of this License and supersedes all previous communications, representations, understandings and agreements, either oral or written, between the parties with respect to said subject matter.

15.3. No Waiver or Modification. This License may not be modified except by a written addendum issued by a duly authorized representative of Licensor. No delay or failure to take action represents a waiver of the rights inherent to or granted to Licensor under this License.

15.4. Applicable Law. This License will be governed by the laws of the State of Utah without regard to conflict of law principals that would require the application of the laws of any other state. The United Nations Convention on Contracts for the International Sale of goods does not apply to this License. Any action or proceeding arising from or relating to this License must be brought in a federal court in the Utah District or in a state court in Salt Lake County, Utah, and each party irrevocably submits to the jurisdiction and venue of any such court in any such action or proceeding.

15.5. Customer Contact. If Licensee has any questions concerning this License, Licensee may contact Licensor as follows: website - www.storagecraft.com, fax - 801-382-1824 or mail - StorageCraft Technology Corporation, 180 West Election Road, Suite 230, Draper, Utah 84020, U.S.A.

Version: January, 2006

© Copyright 2006 StorageCraft Technology Corporation. All Rights Reserved. This Software and Documentation are the copyrighted property of StorageCraft Technology Corporation and all rights in and to ShadowProtect Server and ShadowProtect Desktop Edition are reserved to StorageCraft Technology Corporation. StorageCraft, StorageCraft Recovery Environment, ShadowProtect,

ShadowProtect Server and ShadowProtect Desktop Edition and their respective logos are trademarks of StorageCraft Technology Corporation in the United States and elsewhere. Microsoft and Windows are registered trademarks of Microsoft Corporation. Windows Preinstallation Environment and WinPE are or may be trademarks of Microsoft Corporation. VMware is a registered trademark of VMware Inc. All other brands and product names referenced in this License are or may be the trademarks or registered trademarks of their respective owners.